



# QUALITY POLICY STATEMENT

Total Rail Solutions is a Company with clear business objectives and executively defined growth targets to achieve,

In order to achieve measured success in its Business Performance the company is fully committed to meeting each Customer's individual requirements along with all applicable legislative requirements.

Management at all levels are continually looking at opportunities for genuine improvement in the products, processes and services which contribute towards this, along with the necessary resourcing requirements.

The services provided by Total Rail Solutions include, but are not limited to, the provision of:

- Rail Plant Operations
- OTP and Attachments Hire
- Skilled Civil Labour Hire
- Infrastructure Package Works, both P-Way and Civils
- Small Plant and Accessories Hire
- Vortok Safety Barrier Hire
- Site Access and RRAP Solutions
- Project Management and Consultancy Services to the Rail Industry.

The Company has adopted the 'Plan-Do-Check-Act' philosophy throughout its activities and operates a Quality Management System in accordance with the requirements of the International QMS Standard ISO 9001, incorporated as a part of the Company's PAS99 Integrated Management System.

Total Rail Solutions recognises the importance of all staff members in improving performance standards, and ensures that employees are continually encouraged to develop their skills and initiative in the pursuit of ultimate customer satisfaction.

With these initiatives the company declares its intended objective, which is to strive beyond compliance towards excellence in all of its activities,

Signed .....

**Martin Mould**  
**Chief Executive**  
**Total Rail Solutions**

**Date: 26<sup>th</sup> January 2016**